

ASG-DocumentDirect[®] for the Internet

FOR CONTENT SEARCH AND
WEB DELIVERY

Gaining access to the right information at the right time is a key strategic advantage in the never-ending battle for market share. ASG-DocumentDirect[®] for the Internet can help you stay ahead of the competition with a powerful, integrated, Web-based solution for searching, accessing, personalizing, and delivering content throughout your enterprise. With this solution, users can quickly and easily view, download, and link content across repositories and platforms from anywhere, at any time.

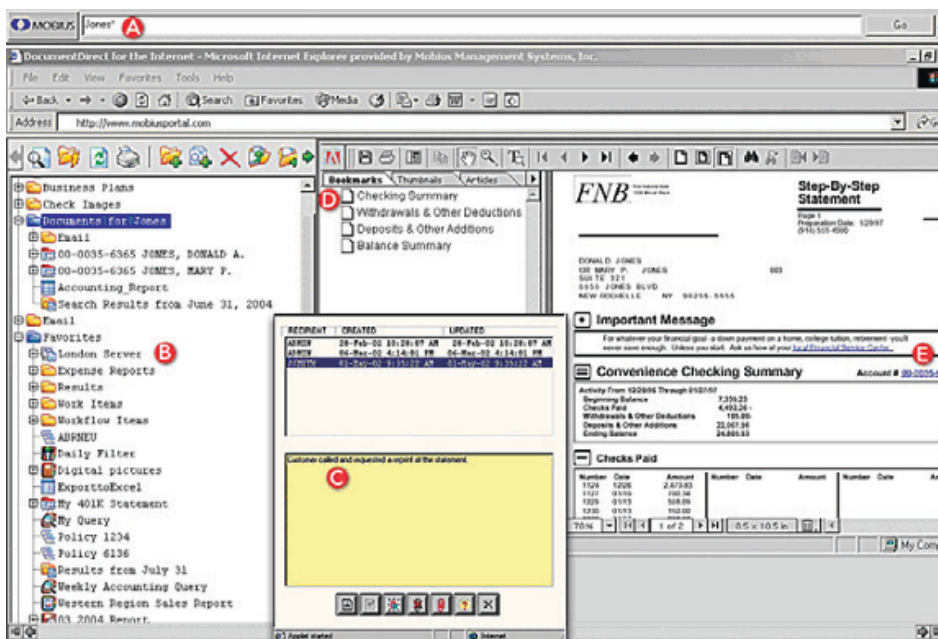
Challenges

The key business and operation-critical information on which organizations rely arrives in ever-increasing volumes and formats. With knowledge workers located around the globe, cost-effective and easy access to this information is imperative for enhanced marketplace performance, improved customer and partner relations, and more effective decision making.

ASG-DocumentDirect for the Internet manages this content. The solution automatically reformats information for secure delivery through multiple channels, to ultimately reach employees, customers, partners, and suppliers via a Web browser.

Features

- ✦ Grants authorized internal and external users Web-based access to content across the enterprise
- ✦ Leverages Web application servers with J2EE and service-oriented architecture (SOA)
- ✦ Provides dynamic indexing for high-speed search and retrieval
- ✦ Enables user-friendly access, exploration, and content organization
- ✦ Allows users to insert dynamic hyperlinks in retrieved content
- ✦ Automates the document delivery process
- ✦ Supplies Web-ready output for any content, while ensuring the original document remains unaffected
- ✦ Exploits performance advantages of Web application servers and offers the option of a thin-client deployment
- ✦ Ensures high system availability through an automated self-correcting facility



ASG-DocumentDirect for the Internet allows flexible annotations for sharing information across your enterprise.

ASG-DocumentDirect® for the Internet

Solution

ASG-DocumentDirect for the Internet provides authorized users with secure, remote access to all content stored anywhere in the enterprise, including AFP, DJDE/Metacode, PDF, PCL, Postscript, XML, e-mail, HTML, images, text, rich media, word processing, spreadsheets, and more. By giving authorized users fingertip access to critical information when and where they need it, ASG-DocumentDirect for the Internet helps organizations leverage enterprise knowledge to gain competitive advantage.

Organization Made Easy

With ASG-DocumentDirect for the Internet, users have complete control over their work environment. Through the familiar, Windows Explorer-like interface of EnterpriseFolders™, users can organize content into custom folders and see multiple views of the same items (e.g., by date, by time, and by customer) without replicating documents.

Web-based Access to All Content

Ideal for users who need to retrieve and view documents without resource-intensive hardware and software configurations, ASG-DocumentDirect for the Internet is deployed via a cost-effective thin client.

The solution is implemented with a J2EE-based Web and service-oriented architecture, exploiting the performance advantages of Web application servers such as IBM® WebSphere®, BEA® WebLogic®, Sun™ Application Server, Apache™, Adobe JRun™, SAP® Web Application Server, and

Microsoft® IIS. The solution also includes document manipulation (e.g., zoom in/out and rotation) functions, graphical annotations, and one-click e-mail creation.

Powerful Search Capabilities

ASG-DocumentDirect for the Internet uses the dynamic indexing of the ASG-ViewDirect® Repository and ASG-Total Content Integrator™ to quickly and easily find critical business information. A simple or complex query using simple or complex Boolean logic, wildcard searches, or other advanced features, searches across disparate content formats, repositories, and platforms (including z/OS®, UNIX®, and Windows®) and returns the requested information.

Because ASG-DocumentDirect for the Internet can search across disparate sets of information, it streamlines and automates enterprise content searches. HTML links can be embedded in the application or integrated with other Web search engines, such as SAP Portals, directly from ASG-DocumentDirect for the Internet.

Customized Delivery

ASG-DocumentDirect for the Internet automatically converts documents into Web-ready formats, such as SVG, HTML, XML, VML, JPG, PDF, PNG, and image, without creating additional storage overhead. Automatic Content Presentment™ (ACP) retains the original formatting of the native document, making enterprise content Web-ready, regardless of source application or native format.

Content can be further enhanced by taking dynamic hyperlinks from ASG-DocumentDirect for the Internet and inserting them into other documents in the ASG-ViewDirect® Repository, sections of the same document, websites, or even into external applications, such as enterprise resource planning (ERP) or customer relationship management (CRM) solutions, thereby making the content more accessible, searchable, and meaningful.

Desktop Analysis and Export

ASG-DocumentDirect for the Internet provides flexible options to download and export a page, range of pages, section, or an entire document/report to the desktop in a variety of formats, including comma-separated values, XML, PDF, and ASCII. With a single click, users can perform a bulk download of content from search results or from EnterpriseFolders. Downloaded data can also be automatically converted to ZIP format before transmission to preserve network bandwidth.

Configuration and Administration

Using standard Web browsers, IT service teams can install and configure ASG-DocumentDirect for the Internet in a matter of hours. Users employ standard Web design products to integrate content with familiar enterprise Web applications. ASG-DocumentDirect for the Internet also includes an automated self-correcting facility, providing a high-availability solution with high-speed performance, load balancing, and failover support.



About ASG | www.asg.com ASG provides software solutions to over 85 percent of the world's largest companies. Through its comprehensive Business Service Management (BSM) solution, Business Service Platform™, ASG is an established BSM provider with a strong heritage in Content, Metadata, Applications, Operations, Performance, Infrastructure, and Identity Management technologies. ASG enables clients to reduce costs, enhance customer service, meet business objectives, and truly go beyond BSM. Founded in 1986, ASG is a privately held company based in Naples, Florida, USA, with more than 90 offices around the world.

Beyond BSM™

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